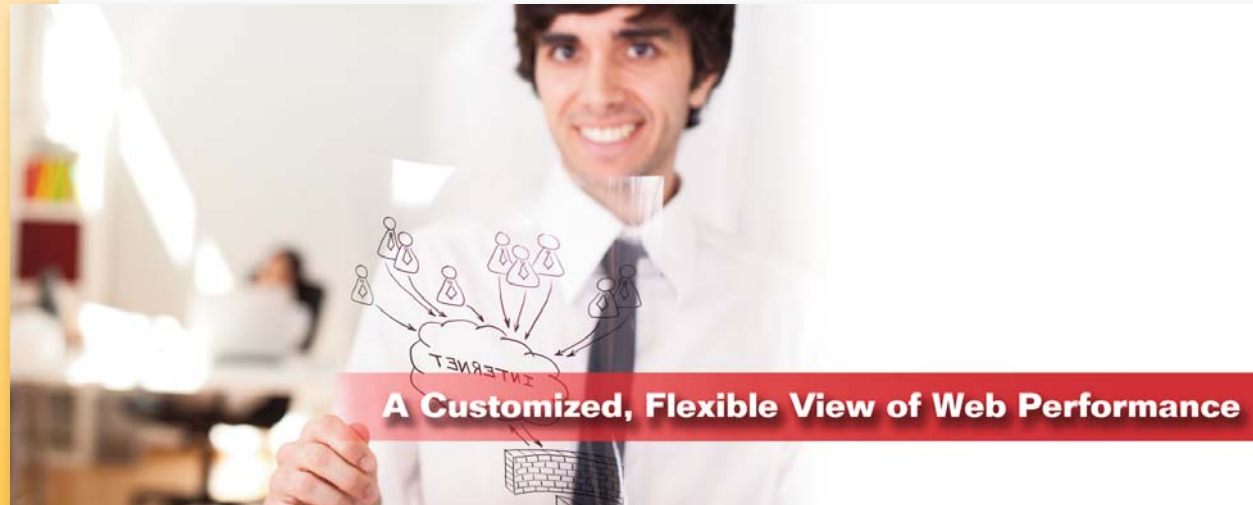


# InSite by AlertSite

## DATA SHEET



**Gain a data center perspective on Web performance and availability.**

**Compare internal and external performance.**

**Diagnose issues faster with a flexible viewpoint.**

**Obtain objective data.**

Diagnose performance issues quickly with InSite by AlertSite®, AlertSite's monitoring station in a box. Providing a 360-degree perspective, InSite enables you to monitor both inside and outside of your firewall.

From your own data center, InSite can measure the functionality of internal network, back office and CRM applications, giving you a customized vantage point on your web performance and availability.

InSite can help you quickly understand if slowdowns or performance glitches are due to internal network bottlenecks or issues further upstream on the Internet.

When deployed at your client's location, InSite provides objective performance and availability data that can be used to manage SLAs.

InSite is a hardware solution coupled with robust on-line tools that allow you to quickly locate the source of performance issues, both inside and outside of your firewall.

The solution includes a 1U server, and provides three levels of monitoring volume - 25, 50 or 100 concurrent processes.\*

### 360-degree perspective

With InSite installed at your data center, you can compare metrics from inside and outside your network. By comparing these measurements, you gain a unified view of your environment, enabling a quicker diagnosis of problems and more precise insight into your ongoing Web performance and availability.

### Resolve issues faster

Problems with internal applications can trigger significant bottlenecks in your business' operations. InSite provides you with the specialized monitoring capacity to ensure that internal network applications, such as accounting and inventory programs, are performing at optimum levels.

### Obtain objective client data

By deploying InSite at the physical location of a client, you can discover precisely how your web applications and pages are performing from the perspective of that client. When questions arise regarding service levels, InSite provides objective data to manage perceptions and confirm performance levels at specific locations.

\*The number of concurrent monitors supported by the unit may vary based on page content.

### InSite with DéjàClick Technology

With InSite, you get DéjàClick™, the industry's most powerful and sophisticated web transaction monitor. DéjàClick, with AlertSite's TrueUser™ Technology, records and plays back all user interaction on your website. Following users' click streams, it automatically creates scripts to continually test your site from wherever you choose to deploy InSite.

In addition, with AlertSite's TrueScreen™ Technology, DéjàClick tracks and records user interaction with Flash media objects, including clicks, drags, key-strokes and mouseovers.

### Access unparalleled service and support

AlertSite is a leading provider of solutions that improve the web experience to ensure a customer's critical Web-based services are always available and running at peak performance. AlertSite's products are scalable to benefit both large and small organizations.

### Enjoy 24/7 global monitoring

Founded in 1998, AlertSite maintains 65+ global monitoring stations in high availability data centers on six continents. Our global network monitors the availability and performance of your website, web-based applications and transactions wherever they are operating around the world.

### Talk with proven performance advisors

AlertSite performance advisors provide the industry's most responsive customer service, making sure that your systems and infrastructure are operating optimally and securely. These highly trained technical experts are always available live from 8:00 a.m. to 8:00 p.m. Eastern, Monday through Friday.

